

What's Billable?



A quick guide to what we can bill for under the NDIS

Superyou is committed to always being open and transparent with our billing and services.

Face to face (direct) services



Initial Welcome Meeting - This is the first 1-2 sessions where we get to know the client and family's story, and set your goals.



Client Visits - This is when we provide supports either at home, at school/work or in the community.



Clinic Sessions - We are also able to provide services at our clinics if required.



Driving Sessions - Our specialised OTs can provide driver assessments and training services.



Group Sessions - These session costs will be split according to the number of participants within the group.



Equipment appointments - These sessions are when our clinicians may complete assessments, trials of different equipment or collaborate with you to prescribe the best equipment to support you.

Telehealth



Our clinicians are also available to provide therapy services and consultations over the phone or online (via Teams/Zoom etc)

Non Face to Face (Indirect)



Therapy Programs - Clinicians may develop an individualised program for use at home, or with Teachers/Education Assistants, Allied Health Assistants or Support Workers



Group Session Planning - Our groups require careful planning to ensure that it is suited and tailored to all the group members. This means that additional planning time is required.



Communication - When our clinical expertise is required to collaborate with other service providers or to provide consultation to you, your family or supports. This may include phone calls, video calls or emails.



AT Support - This may include any equipment related communication such as acquiring quotes, contacting suppliers etc

Non Face to Face (Indirect)



Clinical Notes - As part of our clinical services, clinicians are required to maintain clear and detailed records of sessions. The amount of clinical note-taking required will vary depending on the length and complexity of the service. More information can be found on our website.



Resource Development - if you require any additional resources to be created for use at home, school or in the community we are able to do this for you. This may include worksheets, school activities or communication aids.

(This must always be approved by the client each time)



Reports - If you require a clinician to provide a report or letter that is not required by NDIA and is within our scope we are also able to do this at your request. (This must always be approved by the client each time)



Session Preparation Time - Our clinicians spend time preparing for therapy sessions to ensure they are tailored to meet your goals

This includes all reports that may be required by the NDIA for clinicians to complete and submit throughout the lifetime of your plan:

- **AT Applications**
- **Mandatory Reporting**
- **Therapy Intervention Plan**
- **Therapy Intervention Summary**

Reports



Travel



Clients will be charged for travel costs. This will vary from client to client. This may include:

- 99c per km travelled.
- Parking, tolls or other transport costs (where applicable).
- Travel time charged at 50% of the applicable NDIS hourly rate.
- Clinicians will split travel costs between clients where possible.
- You will also only be charged from the closest possible location to reduce travel costs.

Cancellations



Please provide us with as much notice as possible if you need to reschedule and/or cancel an appointment. This allows other customers an opportunity to be seen.

Sessions cancelled by the client/caregiver with less than 2 full business days notice will be charged. This will also include the cost for travel for the clinician to and from the session.



At Superyou Therapy, we understand that to help you achieve your goals, we need to go above and beyond. With our values of collaboration, compassion and respect, our team is committed to ensuring you get high quality service. We are keen to explain how services are costed with complete openness and transparency.